

Fixed telephony supplementary services rate applicable to bodies, agencies of the central state administration, state-owned, mixed and totally foreign capital companies, cooperatives, political and mass organizations, foundations, associations, non-governmental organizations, religious institutions, autonomous bodies.

➤ Automatic wake-up

It allows you to schedule a warning call on your phone for a specific time. In this way, the equipment can be used as an alarm clock or as a means of remembering a precise time.

The time is indicated in 24-hour format; for example, if you want to be notified at 8:30 pm., you must activate the Automatic Wake-up as follows: * 7 * 2030 #. If the scheduled time is not accepted, you should try for 5 minutes before or after it. After 24 hours, the service is automatically deactivated.

Note: In some locations in Camagüey and Santiago de Cuba, the service is activated with the option of several days. For more details, contact the ETECSA's commercial office where your services are provided.

➤ Electronic padlock

Using a code that only you know, you can guarantee that long distance calls are **NOT** made from your phone, by direct dialing or by operator.

Note: In Havana (Marianao, Buenavista and Guanabacoa), Pinar del Río, Artemisa, Mayabeque, Matanzas, Villa Clara, Cienfuegos, Ciego de Ávila, Holguín and Las Tunas. After three (3) unsuccessful attempts to open the lock, the telephone exchange blocks the line.

➤ Call waiting

This service allows you, while you are in communication on the phone, to hear a low-level tone indicating that there is another call on hold. You will have 30 seconds to answer the incoming call, if you wish; then you can return to the current call and even cancel it. If you want to answer the new call by putting the current one on hold: Press the R key (or Flash) and dial 2, switching to the incoming call and the previous call is put on hold. If you want to reestablish the first call: Press the R key (or Flash) and dial 2 again. If you want to answer the new call and delete the current call: When picking up the new call press the R key (or Flash) and dial 1.

➤ Three-Party Conference

This service enables a user to directly talk with three person simultaneously or indistinctly with each of them. Once a communication is established with one person, the calling user may dial another telephone number to join a new third party.

➤ Caller ID

This service enables users to identify the calling party number on your telephone equipment and also to know the calls received in your absence. To enjoy the service, your telephone must have a display or a Caller ID device must be connected to your telephone line allowing users to view the information from the calling number, and the date and time of the call.

➤ Immediate and temporary direct line

The direct line establishes immediately communication with another telephone number previously scheduled, you will not need to dial, just pick up the handset. The temporary direct line offers 5 seconds to dial a number before establishing the direct communication. It is a service enabling calls to elderly and disabled people.

➤ Redial on busy

If the telephone number you are calling is busy, by dialing a specific code you have the possibility that when it becomes free, the telephone exchange will automatically call both telephone numbers and establish the desired communication.

It is a local service for subscribers belonging to the same telephone exchange.

The service is offered to subscribers from the country's digital telephone exchanges, except in Havana, although it may be saturated or have no available capacities in some telephone exchanges.

➤ Call Transfers

With automatic transfer call on no Reply or Busy, you will not miss any calls made to the phone. By activating one of these services you can answer them from another landline or from your mobile.

➤ Exact time

This service allows you to know the time when you request it, by dialing the code ***30#**

You do not need activation in your commercial office, nor any contract as it is already enabled on your phone. Just by dialing the access code you can have it.

Services	Monthly fee	Fee per access
Automatic call Transfer.	7.00	
Call Forwarding No Reply.	7.00	
Call Forwarding Busy.	7.00	
Call Waiting.	3.50	
Three-Party Conference.	10.50	
Immediate Direct Line.	10.50	
Temporary Direct Line.	10.50	
Electronic Padlock.	7.00	
Absent Subscriber.	7.00	
Three-Service Package.	7.00	
Caller ID.	27.65	
Calling Party Identification Restriction.	27.65	
Redial on Busy	7.00	0.35
Automatic Alarm Clock	21.00	0.70
Exact Time	7.00	0.35