

**Rates in Cuban pesos for videoconference service applicable to bodies, agencies of the central state administration, state-owned enterprises, joint ventures, wholly foreign capital, cooperatives, political and mass organizations, foundations, associations, non-governmental organizations, religious institutions and autonomous bodies.**

#### **1.1 Features service:**

- Rates are established according to the time contracted and the use of the service infrastructure.
- The minimum time is considered to be one (1) hour. Additional time is calculated at intervals of 15 minutes with approximate excess.
- The service must be requested by the customer at least 48 hours in advance when it has a national scope and 72 hours in advance for international services.

#### **1.2 The service includes:**

- Bill payment to book the Main Room.
- Videoconferencing kit
- 2 Mbps bandwidth connectivity
- 22 connections to MCU port

| National Videoconference Rate |          |                             |
|-------------------------------|----------|-----------------------------|
| Bandwidth                     | Cup/hour | Per each additional 15 min. |
| 2 Mbps                        | 230,65   | 57,75                       |

| International Videoconference Rate |          |                             |
|------------------------------------|----------|-----------------------------|
| Bandwidth                          | Cup/hour | Per each additional 15 min. |
| 2 Mbps                             | 1275.00  | 320.00                      |

#### **1.3 Other charges applicable to the service:**

Cancellation charge for: if the customer cancels the service 12 hours or less before the contracted date, a charge of 50% of the established rate will be applied.

Videoconference recording fee: 35.00 CUP.

Charge for requesting services in periods less time than the minimum established: 25% of the original rate if:

- The national service is requested less than 48 hours in advance.
- The international service is requested less than 72 hours in advance.