

Rates in Cuban pesos for videoconference service applicable to embassies, branches and international organizations.

1.1 Service features:

- Rates are established according to the time contracted and the service infrastructure use.
- The minimum time is considered to be one (1) hour. Additional time is calculated at intervals of 15 minutes with approximate excess.
- The service must be requested by the customer at least 48 hours in advance when it has a national scope and 72 hours in advance for international services.

1.2 The service includes:

- Invoice payment for the Main Room reservation.
- Videoconferencing kit
- 2 Mbps bandwidth connectivity
- 22 connections to MCU port

National Videoconference Rate		
Bandwidth	Cup/hour	Per each additional 15 min.
2 Mbps	823.75	206.25

International Videoconference Rate		
Bandwidth	Cup/hour	Per each additional 15 min.
2 Mbps	1275.00	320.00

1.3 Other charges applicable to the service:

Cancellation charge: if the customer cancels the service 12 hours or less before the contracted date, a charge of 50% of the established rate will be applied.

Videoconference recording fee: 125.00 CUP.

Charge for requesting services in less time than the minimum established: 25% of the original rate if:

- The national service is requested less than 48 hours in advance.
- The international service is requested less than 72 hours in advance.